



Press release

January 8, 2019

Manufacturer of track maintenance machines selects Doxis4

SER supports Plasser India in their digitalization strategy

(January 8, 2019 – Delhi/Berlin) The SER Group was selected to support Plasser India’s modernization and digitalization at their plant near Delhi. The full range of the Doxis4 suite, including enterprise content management, workflows and collaboration via Doxis4 iRoom, will be implemented at the Indian facilities.

Plasser India is an independent entity of Plasser & Theurer Austria, the only manufacturer in the world that offers a complete range of machines for the laying and maintenance of railway tracks.

Plasser India now benefits from the flexibility and scalability of Doxis4. Apart from standard document and process management, Doxis4 offers true value to the manufacturer. The Doxis4 iRoom enables Plasser India to directly and securely exchange content internally, with the Austrian entity and with external partners. All documents can be shared and worked on securely and in the latest versions readily available. What’s more, tasks can be created and followed-up on easily and directly in Doxis4. This way, all crucial information is handled, tracked and archived on one platform that enhances productivity and security. The seamless integration of Doxis4 and SAP is another plus for Plasser India. Moreover, Plasser India also opted for SER’s solution templates for contract management, HR records and invoice management as part of the project.

“Doxis4 and its solution templates not only meet the requirements we set locally but also the requirements for security and compliance that are crucial to our entire business. This, in combination with SER’s vast international experience, its relevant ISO certifications and the recognition from international market analysts make SER a perfect partner for our digitalization strategy and will facilitate collaboration between Plasser India’s plants and stakeholders,” **says Mr. Sanjay Srivastava, Head of IT at Plasser India.**

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About the SER Group

SER is Europe's largest ECM vendor in terms of revenue, gross profit, operating profit and the number of employees, according to the most recently published figures. SER is therefore one of the top five software-only ECM vendors worldwide. ECM Excellence by SER – this is built on our vision, inspiration, experience and expertise of a team of 550 employees. With over 2,000 references, 1 million users work daily with SER's enterprise content management platform. For nearly 35 years now, SER has been supporting mid-sized companies, corporations, administrations and organizations from a wide range of industries with high-performing ECM software and professional services from one source. The world's leading IT market analysts confirm that Doxis4 is an internationally leading ECM software with regard to both technology and application. With its uniform platform for ECM and BPM (business process management), Doxis4 seamlessly unifies content and processes and thereby connects people with information, synchronizes business processes, and enables effective knowledge-based collaboration between companies, their suppliers and customers

You can obtain further information and images here:

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